



The University of Birmingham Guild of Students is a charity and the students' union for more than 36,000 students. We represent our members to the University and other organisations on the issues that matter to students most. We also exist to help students develop skills outside of study, have fun, meet people and make sure their time at Birmingham is special.

Interim Education & Welfare Advisor – Part time – 3 days per week – Fixed Term 9 months

£23,648 gross per annum – 21 hours per week

Guild Advice provides free, confidential and impartial advice and representation to students in 4 key areas – academic, housing, finance and welfare.

As an Education & Welfare Advisor you will respond to student enquiries, research and advise through casework, and make referrals where necessary to appropriate specialist agencies within the University or externally. Also responsible for the frontline delivery of Guild Advice, you will be customer service focused, and capable of working on multiple projects.

You will have experience of working in an advice centre, providing face-to-face support and ongoing case work for clients. The successful applicant will be confident at dealing with issues relating to wellbeing and welfare, and knowledge and experience of case work is essential.

Closing date for applications: - Monday 27th January 2020 at 9.00am

For application packs please visit: <http://www.guildofstudents.com/about/your-union/workwithus/currentvacancies>

or email: staffing@guild.bham.ac.uk



Make the most of University life!

